



## **TERMS OF SERVICE FOR THE BIKE AND SCOOTER RENTAL SERVICE OF ZIMLET KLÍNY, S.R.O.**

### **USE OF BICYCLES/SCOOTERS AND ACCESSORIES**

1. The customer is entitled to use the sports equipment (bicycles, scooters, accessories) upon confirmation of receipt by paying the applicable amount in accordance with the current price list. The rental period is specified on the receipt, which the customer receives from the rental staff after payment.
2. By making payment, the customer confirms that they have thoroughly read these operating rules of the ZIMLET Klíný, s.r.o. bicycle and scooter rental service, agree to the rights and obligations arising from these operating rules, and have no objections to them.
3. Rental of sports equipment is possible only upon presentation of at least one of the following documents: a valid ID card, a valid passport, or a valid driver's license.
4. The customer should thoroughly inspect the sports equipment before taking possession to ensure there are no visible defects. Later complaints will not be considered.
5. The equipment is adjusted according to the information provided about the rider (height, weight, etc.).
6. If the customer discovers defects or deficiencies during use, they are required to report them upon returning the sports equipment.
7. The customer is required to return the sports equipment by the agreed-upon date and time and in a condition of reasonable wear and tear consistent with proper use over the agreed-upon period and in accordance with its intended purpose.
8. The customer is required to return the rented equipment during the rental shop's operating hours, which are listed on the website or at the entrance to the rental shop.

### **PAYMENTS:**

1. A prerequisite for renting equipment is the payment of the rental fee for the agreed period of use (hereinafter referred to as the "rental fee"), the amount of which is determined in accordance with the price list published at the rental shop or on the website (hereinafter referred to as the "price list"). The customer declares that they have read and accept this price list.
2. The rental fee is payable in cash or by card prior to picking up the sports equipment.
3. A customer renting a SPECIALIZED trail bike shall pay a refundable deposit of 2,000 CZK. Upon returning the bike in good condition, the deposit will be refunded in full. The customer shall pay the refundable deposit at the ZIMLET Klíný cash register.
4. The customer shall pay the rental fee at the ZIMLET Klíný cash register or via the online system at [www.booking.zimlet.cz](http://www.booking.zimlet.cz).
5. The customer will receive a receipt containing information about the rental (item, price including VAT, rental period, and recommended return time).



6. If the paid rental period for the sports equipment is exceeded, the customer agrees to pay additional rental fees in accordance with the price list for the time during which the sports equipment was in their possession beyond the originally agreed rental period.
7. If the sports equipment is returned early, the customer is not entitled to a refund of a prorated portion of the rental fee.
8. If damage is caused to the lessor, the damage must be paid for at the cash register upon return of the sports equipment.

#### **RESPONSIBILITY:**

1. The customer is obligated to take all necessary precautions to prevent the loss or theft of the sports equipment. In the event of theft, loss, or any other incident resulting in the customer's failure to return the sports equipment to the lessor, the customer is obligated to compensate the lessor for the resulting damages.
2. In the event that the sports equipment or any of its parts is damaged due to the customer's negligence, the customer is obligated to pay the lessor full compensation for the damage, i.e., in particular, the costs associated with restoring the sports equipment or its individual parts to their original condition in accordance with the price list for service work and replacement parts. The price list is part of these operating rules. The customer is also obligated to pay the lessor full compensation for damages if the sports equipment or any of its parts is damaged as a result of the customer's intentional actions.
3. In the event of total destruction of the sports equipment or a part thereof, the customer is obligated to compensate the lessor for damages in the amount of the residual value of the sports equipment or its unusable part.
4. In the event of damage or theft, a damage report will be drawn up, in which the renter confirms the amount of compensation with their signature and pays the amount at the ZIMLET Klíný, s.r.o. cashier's desk.
5. Use of the sports equipment is at the renter's own risk, and the lessor bears no liability for damage caused by the rented item to the renter's own property or to other movable or immovable property, personal injury, or damage incurred by other persons throughout the rental period.
6. Upon payment of the rental fee for a bicycle, scooter, or accessories, the renter assumes responsibility for all sports equipment listed on the receipt until such equipment is returned to the rental company. The customer should verify the accuracy of the information listed on the receipt. The renter is also responsible for any persons using the sports equipment, particularly if they are children or individuals under the age of 18.
7. The customer is required to return the rented item in a clean condition. If the rented item becomes dirty, the customer must wash it in the bike wash station located on the premises.
8. The use of rental services may be denied by a person authorized by the operator to individuals who are under the influence of alcohol or drugs, or who endanger or unreasonably restrict other visitors to the premises.



**PERSONAL DATA:**

1. The customer agrees that the lessor may copy legible information from the customer's ID card or passport, including first name, last name, date of birth, ID number and type, and expiration date, for the purpose of further processing.
2. In accordance with Act No. 101/2000 Coll., as amended, the renter gives their express consent to the processing of personal data by ZIMLET Klíny s.r.o. for the purpose of rental record-keeping.

In Klíny 1. 4. 2026

ZIMLET Klíny, s.r.o.

## Price List for Repairs and Service

Bicycle	
Front or rear brake	2 000 Kč
Brake disc	500 Kč
Front or rear wheel rim + spokes	3 000 Kč
Front or rear tire	1 000 Kč
Front or rear wheel hub	1 000 Kč
Complete rear derailleur	3 000 Kč
Rear derailleur (rear section)	2 000 Kč
Shifters	2 000 Kč
Cassette	2 000 Kč
Rear derailleur hanger	300 Kč
Handlebars	1 000 Kč
Saddle	1 000 Kč
Telescopic seatpost	5 000 Kč
Front fork	10 000 Kč
Rear shock	10 000 Kč
Chain	500 Kč
Frame damage	20 000 Kč
Scratches	500 Kč
Pedals	1 000 Kč
Cranks	1 000 Kč
Loss or theft of bicycle	70 000 Kč